FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	110037
<015>	Study Area Name	RICHMOND TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Christopher Ulmer
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	culmer@icorellc.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<020>	Program Year	2017
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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<110> Has your company received its ETC certification from the FCC? (yes / no) ○ ◉

<111> If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) ○ ○

<112> If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

110037MA112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

(200) Service Outage Reporting (Voice)
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<300> Unfulfilled service request (voice): 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband): 0

<330> Detail on attempts (broadband)

Name of Attached Document

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(400) Number of Complaints per 1,000 customers
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	110037MA510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
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July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6107283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer?iocrello.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	110037MA610.pdf

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(700) Price Offerings including Voice Rate Data
Data Collection Form

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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<701> Residential Local Service Charge Effective Date: 1/1/2016

<702> Single State-wide Residential Local Service Charge:

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
				-- See attached worksheet				

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rate and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service - Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (*select*)

-- See attached worksheet --

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer?icorellc.com

<810>	Reporting Carrier	Richmond Telephone Company
<811>	Holding Company	CornerStone Telephone Company, LLC
<812>	Operating Company	Richmond Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

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(1000) Voice and Broadband Service Rate Comparability Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer1icorellc.com

<1000> Voice services rate comparability certification — Yes

<1010> Attach detailed description for voice services rate comparability compliance — 110037MA1010.pdf

Name of Attached Document

<1020> Broadband comparability certification — Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<1100> Certify whether terrestrial backhaul options exist (Y/N) | Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
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July 2016

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<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans — 110037MA1200.pdf

Name of Attached Document

<1220> Link to Public Website HTTP www.richmondtelephone.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✓

<1222> Details on the number of minutes provided as part of the plan, ✓

<1223> Additional charges for toll calls, and rates for each such plan. ✓

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer2icorellc.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support

<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only. — Name of Attached Document Listing Required Information

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13- — Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2015. — Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii) — Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	No - Attach Explanation	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	110037MA3010b.pdf
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	Yes
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	No
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		☐
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	No
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		☐
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		☐
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		✓
(3023)	Underlying information subjected to a review by an independent certified public accountant		✓
(3024)	Underlying information subjected to an officer certification.		✓
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		✓
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	110037MA3026.pdf

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(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

FCC Form 481
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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

Financial Data Summary

(3027) Revenue
(3028) Operating Expenses
(3029) Net Income
(3030) Telephone Plant In Service(TPIS)
(3031) Total Assets
(3032) Total Debt
(3033) Total Equity
(3034) Dividends

[redacted]

Name of Attached Document Listing Required Information

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information ____________

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information ____________

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information ____________

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) ICORE Consulting, LLC **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: ICORE Consulting, LLC

Name of Reporting Carrier: RICHMOND TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/30/2016

Printed name of Authorized Officer: Rick Drake

Title or position of Authorized Officer: CFO

Telephone number of Authorized Officer: 5183280336 ext.

Study Area Code of Reporting Carrier: 110037 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: RICHMOND TEL CO

Name of Authorized Agent Firm: ICORE Consulting, LLC

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/30/2016

Name of Authorized Agent Employee: Christopher Ulmer

Title or position of Authorized Agent or Employee of Agent Manager

Telephone number of Authorized Agent or Employee of Agent: 6109283903 ext.

Study Area Code of Reporting Carrier: 110037 Filing Due Date for this form: 07/01/2016

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

REDACTED - FOR PUBLIC INSPECTION

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	110037
<015>	Study Area Name	RICHMOND TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer7icorellc.com

<701> Residential Local Service Charge Effective Date: 1/1/2016

<702> Single State-wide Residential Local Service Charge:

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
MA	Richmond		FR	9.0	0.0	0.0	0.0	9.0

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	110037
<015>	Study Area Name	RICHMOND TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Christopher Ulmer
<035>	Contact Telephone Number - Number of person identified in data line <030>	6109283903 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	culmer@icorellc.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
MA	Richmond	35.95	0.0	35.95	1.5	0.375	0.0	Other, Unlimited
MA	Richmond	55.95	0.0	55.95	3.0	0.75	0.0	Other, Unlimited

REDACTED - FOR PUBLIC INSPECTION

SUPPLEMENTAL

DATA

&

RESPONSES

RICHMOND TELEPHONE COMPANY

FIVE YEAR SERVICE IMPROVEMENT PLAN

JULY 1, 2016 PROGRESS REPORTS

EXECUTIVE SUMMARY

On July 1, 2014, Richmond Telephone Company ("Richmond" or "the Company") submitted a five year service improvement plan as required by 47 C.F.R. §54.202(a). Richmond operates a single exchange in western Massachusetts. Consistent with 47 C.F.R. §54.313(a)(1), the Company now submits its first progress report which reflects activities through December 2015.

At the time the five year service improvement plan was submitted, broadband service was defined as a service with speed of 4 Mbps downstream and 1 Mbps upstream. The FCC's action to change this definition to 10 Mbps downstream and 1 Mbps upstream upon reasonable request was not reflected in the initial plan. This report provides an assessment of the Company's achievements to date in network investment to target the new, higher download speed requirement.

UNIVERSAL SERVICE SUPPORT / INVESTED

[redacted]

SERVICE CERTIFICATION

As set forth in 47 C.F.R. § 54.313(f)(1)(i), the Company hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream. This service offers latency suitable for real-time applications,

[1] In compliance with reporting requirement addressing how federal USF was used by the Company per 47 C.F.R. § 54.313(A)(1).

including Voice over Internet Protocol. Usage capacity is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

SERVICE PROGRESS - EXCHANGE MAP

Funds received from the universal service support mechanisms, in combination with all other revenue streams will allow the Company to maintain and upgrade the existing broadband network. In the July 1, 2014 five-year plan, the level of 4/1 broadband availability within Richmond was identified at less than 5%. The Company is presently preparing an analysis of the capital expenditures required to provide a fiber to the home solution. Presently, the availability of 10/1 broadband remains less than 5%. The map below shows the Richmond Telephone Company study area exchange boundaries with the central office indicated by the green circle. It is immediately adjacent to this location where broadband service which meets the FCC's requirements is available.

[redacted]

Richmond Telephone Company
47 CFR§54.313(a)(5) Certification that it is complying with applicable service quality standards and consumer protection rules

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.[2] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Richmond Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal rules as well as those promulgated by the Massachusetts Department of Telecommunications and Cable ("DTC"). The Company complies with the applicable service quality standards and consumer protections including, but not limited to, the following:

(1) filing a Local Exchange Tariff and providing notice regarding changes in that tariff pursuant to 220 CMR 5.0; and making rate and service information available for inspection and disclosure in the Company's office and on its website;

---

[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

[2] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy."

(2) reporting major service interruptions to the DTC in a manner consistent with its requirements such as calling or emailing the director of the Competition Division during extended outages or weather emergency conditions;

(3) adherence to state consumer protection requirements governing telephone providers which include Consumer protections as identified in 220 CMR 13.00 – Consumer Protection From The Unauthorized Changing of Local or Long Distance Telephone Service Providers; and

(4) providing full and prompt investigation of and response to customer complaints in accordance with dispute resolution procedures established by the DTC; and

(5) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy including training of employees that have access to CPNI on the rules and procedures for protecting account information and authenticating callers pursuant to 201 CMR 17.00 and in compliance with M.G.L c. 93H; and

(6) complying with the D.P.U. 18448 in regards to its Billing and Termination Practices section, including the requirement that the Company clearly list all charges and credits on customers' bills as well as providing at least fifteen (15) days notice of discontinuance of services; and

(7) providing access to enhanced 911 pursuant to M.G.L. c. 6A, s. 18H;

(8) participating in a statewide system to assist the hearing impaired and providing service discounts for the deaf, hard of hearing, blind and visually impaired pursuant to M.G.L. c. 6A, s. 18-B(m) and M.G.L. c. 166, s. 15(E).

Richmond Telephone Company
Demonstration of Ability to Function in Emergency Situations
47, Part 54, Subpart C, §54.202(a)(2)

Richmond Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2) as discussed below.

Richmond's network is monitored 24 x 7 by its switch engineers both on site during regular business hours and via its Troy, NY consolidated operating center. The Company maintains a trouble reporting number that is answered by its own employees during regular business hours and a 24-hour call center after hours to maintain 24 x 7 availability.

The Company provides as much redundancy and diversity as is practical within its network via a ring. Unless otherwise not feasible, all equipment is supported against power failure through battery back-ups or generators. When faced with a network emergency, typically a hurricane or other weather event, network operations are diverted from failed areas to those still in service.

Calls directed to the Company's customer service number (413-698-2255) that cannot be immediately handled are referred to the on call manager who maintains an internal escalation list that allows emergencies, including those referred by the Massachusetts Department of Telecommunications and Cable, to be promptly referred to the appropriate personnel.

Because of its size, the Company recognizes that its internal communications are a critical component of network functionality and according, all Richmond employees in a repair / maintenance and / or management position are required to have a cell phone that is either provided, or partially subsidized, by the Company. Richmond participates in its corporate outage plan and the Company maintains internal recovery plans for emergency preparedness and recovery on a smaller scale. In a severe emergency, the Company would rely on its contractors and vendors, employees from its affiliates, and likely other utilities, to supplement whatever labor requirements it would need that could not otherwise be met by Richmond's own employees.

RICHMOND TELEPHONE COMPANY

June 29 2016

I, Richard Drake, hereby certify that Richmond Telephone Company pricing of voice services is no more than two standard deviations above the applicable national average urban rate for voice services as specified in the most recent public notice issued by the Wireline Commission Bureau.

Respectfully,

Richard W Drake, Jr.
CFO/ Vice President of Finance

Richmond Telephone Company
Lifeline Terms
47, Part 54, Subpart C, §54.422(a)(2)

Richmond Telephone is fully compliant with all Lifeline requirements and incorporates those requirements in its Local Tariff M.D.P.U. – No. 6: Original Page 5.A and Second Revised Page 6.

The Company's Lifeline program provides for unlimited local calls to the same calling area as is provided to its non-Lifeline subscribers. Access to toll free numbers, operator services and 911 are also provided. Lifeline customers have their choice of carrier and the toll rates provided will vary based on the interexchange carrier selected. Lifeline customers may chose to have their lines blocked from completing long distance calls, including pay-per-call services (ie, "900" numbers) and the Company will provide this blocking at no charge to Lifeline eligible subscribers.

Lifeline applicants must complete an application that details the requirements for Lifeline eligibility and must remain in compliance with those requirements under FCC rules to continue to receive the Lifeline discount.

GENERAL REGULATIONS (Continued)

X. LIFELINE SERVICE

(C)

A. General

A discount for local telephone service is available to low income residential customers. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs or have income at or below 135 percent of the Federal Poverty Guidelines [Note 1].

(C)

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program (T)
3. Medicaid
4. Federal public housing/Section 8 [Note 1] (C)
5. Low Income Home Energy Assistance Program (LIHEAP) (T)
6. Temporary Assistance to Needy Families program (TANF) [Note 1] (C)
7. National School Lunch's free program (NSL) [Note 1] (C)
8. Emergency Aid to the Elderly, Disabled and Children (C)
9. Mass Health (C)
10. Transitional Aid to Families with Dependent Children (C)

(N)

B. Eligibility

Applicants must provide proof of eligibility. The Company, in coordination with appropriate agencies, will annually verify a customer's eligibility status. If, after verification, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received during the time they were deemed ineligible for the service.

Lifeline Service is limited to one discount per Household. Household is defined as any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

[Note 1] This provision is effective June 1, 2012. (N)

* Material appearing here previously appeared as First Revised Page 6.

GENERAL REGULATIONS (Continued)

X. LIFELINE SERVICE (Continued)

(C)

B. Eligibility (Cont'd)

Eligible Lifeline applicants may receive Toll Blocking service at no charge.

Lifeline Service applies to a single telephone line at the principal place of residence of the applicant, whether purchased on a standalone basis, with other services, or as part of a bundle of services.

C. Rates and Charges

Lifeline service provides a reduction as noted below in the rate for local exchange service, not to exceed the rate charged for such services.

Local Rate reduction:

	Federal	State	Total	
- Until July 31, 2012:	$10.00	$6.00	$16.00	(C)
- Beginning August 1, 2012:	$ 9.25	$6.00	$15.25	(N)

* Material previously appearing here now appears on Original Page 5.A

RICHMOND TELEPHONE COMPANY
Lifeline Eligibility Consumer Affidavit

Applicant Name: ______________________________

Date of Birth: ____________________ SSN (last 4 digits): ________ *or* Tribal identification no. ____________

Service Address:

____
Number *Street* *(Apt. No)* *City* *State* *Zip*

Is this a temporary address? ☐ Yes ☐ No Telephone No. ______________________

Billing Address if different from Service Address

____
Number *Street* *(Apt. No)* *City* *State* *Zip*

Billing Name on Account if different from Applicant: ______________________

I am applying or recertifying for Lifeline benefits based on one of the following eligibility criteria:

I am currently enrolled in an eligible program [check applicable boxes below]

- ☐ Supplemental Nutrition Assistance Program (SNAP, Food Stamps)
- ☐ Supplemental Security Income (SSI)
- ☐ Low Income Home Energy Assistance Program (LHEAP)
- ☐ Emergency Aid to the Elderly, Disabled and Children (EAEDC)
- ☐ Transitional Aid to Families with Dependent Children (TAFDC)
- ☐ Tribal offerings (Head Start or Food Distribution Program)
- ☐ Temp. Asst. to Needy Families (TANF)
- ☐ National Free School Lunch Program (NSL)
- ☐ Low Income Federal Housing
- ☐ MassHealth
- ☐ Medicaid
- ☐ Bureau of Indian Affairs General Assistance

Or

I meet income eligibility requirements [complete qualification information below]

☐ My household is at or below 135% of the Federal Poverty Level. No. in Household: __________

Household Size (2014 data)	135% of Federal Poverty Levels
1	$15,755
2	$21,236
3	$26,717
4	$32,198
5	$37,679
6	$43,160
7	$48,641
8	$55,227
Add for each additional person after 8	$5,481

Certifications Required for Lifeline Participants

a. I understand that Lifeline is a federal benefit and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.

Customer initials:_______

b. I understand that only one Lifeline service is available per household (as defined as any individual or group of individuals who live together at the same address and share income and expenses) and a household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the Commission's rules and will result in the de-enrollment from the Program.

Customer initials:_______

Continued on Page 2

c. I understand that I may not transfer my Lifeline benefit to any other person.

Customer initials:_______

d. I further understand and consent that the data included in my application will be divulged to USAC and/or its agents for purposes of verification that I am only in receipt of one lifeline benefit.

Customer initials:_______

<u>I certify under penalty of perjury, to the following</u>: I meet the income or program-based eligibility criteria for receiving Lifeline service as provided for herein. I further certify that I will notify Richmond Telephone Company within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including if another member of my household begins receiving a Lifeline benefit. My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service. The information contained in this affidavit is true and correct to the best of my knowledge. I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law. I understand that I may be required to recertify my eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of the subscriber's Lifeline benefits pursuant to federal law §54.405(e)(4).

Applicant Signature: ____ Date: ___________________________

Required Support

If you indicated enrollment in an **eligible program**, along with this application, please attach a photocopy (do not send an original) or fax or email of one of the following to us:

- Your current or prior year's statement of benefits from a qualifying state, federal or Tribal program; *or*
- A notice letter of participation in a qualifying state, federal or Tribal program; *or*
- A program participation document, for example, benefit card; *or*
- An official document indicating your participation in a qualifying state, federal or Tribal program

If you indicated enrollment due to Household Income below the **Federal Poverty Level**, along with this application, please attach a photocopy (do not send an original) or fax or email of one of the following to us:

- Your prior year's state, federal or Tribal tax return; *or*
- Current income statement from an employer or paycheck stub; *or*
- Social Security statement of benefits; *or*
- A Veterans Administration statement of benefits; *or*
- A retirement or pension statement of benefits; *or*
- An Unemployment or Workmen's Compensation statement of benefits; *or*
- Federal or Tribal notice letter of participation in General Assistance; *or*
- A divorce decree; *or*
- A child support award; *or*
- Other official document containing income information

<u>If you provide documentation that does not cover a full year (such as current pay stubs), you must submit three (3) consecutive months worth of the same type of document from the previous 12 months</u>

Richmond Telephone Company

1416 State Road OR P.O. Box 75
Richmond, MA 01254

Phone number: (413) 698-2255
Fax number: (413) 698-3101
Email: info@richmondtelephone.com

Company	Richmond Telephone Company
Study Area Code	110037
Supplemental Data For:	Line 3010b – 5 Year Plan Milestone Certification

This certification is embedded within the 5 year plan update that has been filed.

Teal, Becker & Chiaramonte™
CERTIFIED PUBLIC ACCOUNTANTS & ADVISORS

June 29, 2016

Cornerstone Telephone Company, LLC
2 Third St, Suite 303
Troy, NY 12180

RE: Richmond Telephone Company
FCC Form 481

To Whom It May Concern:

We are the auditors of the consolidated financial statements of Cornerstone Telephone Company, LLC and Subsidiaries, which include the financial statements of Richmond Telephone Company, and its wholly-owned subsidiary, Richmond Connections, Inc. The audit of the consolidated financial statements of Cornerstone Telephone Company, LLC and Subsidiaries as of December 31, 2015 is currently in progress and as such, will not be complete at the time of filing of the FCC Form 481 (July 1, 2016).

Very truly yours,

TEAL, BECKER & CHIARMONTE, CPAs, P.C.

Kevin Tully, CPA

RM
F:\0299\doc\FCC Form 481 Letter
Enclosures

7 Washington Square, Albany, NY 12205 Ph: (518) 456-6663 | Fax: (518) 456-3975 www.tbccpa.com

Teal, Becker & Chiaramonte, CPAs, P.C. Firm Member of CPAmerica International | Members: AICPA and NYSSCPA

(3005a) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form
Page 1 of 3

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	[redacted]
<015>	Study Area Name	<015>	
<020>	Program Year	<020>	
<030>	Contact Name - Person USAC should contact regarding this data	<030>	
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	

- ☐ Files as reviewed single company
- ☐ Filed as reviewed consolidated company
- ☐ Filed as subsidiary of reviewed consolidated company
- ☐ Filed as audited single company
- ☐ Filed as audited consolidated company
- ☐ Filed as subsidiary of audited consolidated company

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Signature: ____ Date: 6/30/2016

PART A. BALANCE SHEET

	ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS		[redacted]	
1.	Cash and Equivalents		
2.	Cash-RUS Construction Fund		
3.	Affiliates:		
	a. Telecom, Accounts Receivable		
	b. Other Accounts Receivable		
	c. Notes Receivable		
4.	Non-Affiliates:		
	a. Telecom, Accounts Receivable		
	b. Other Accounts Receivable		
	c. Notes Receivable		
5.	Interest and Dividends Receivable		
6.	Material-Regulated		
7.	Material-Nonregulated		
8.	Prepayments		
9.	Other Current Assets		
10.	Total Current Assets (1 Thru 9)		
NONCURRENT ASSETS			
11.	Investment in Affiliated Companies		
	a. Rural Development		
	b. Nonrural Development		
12.	Other Investments		
	a. Rural Development		
	b. Nonrural Development		
13.	Nonregulated Investments		
14.	Other Noncurrent Assets		
15.	Deferred Charges		
16.	Jurisdictional Differences		
17.	Total Noncurrent Assets (11 thru 16)		
PLANT, PROPERTY, AND EQUIPMENT			
18.	Telecom, Plant-in-Service		
19.	Property Held for Future Use		
20.	Plant Under Construction		
21.	Plant Adj., Nonop. Plant & Goodwill		
22.	Less Accumulated Depreciation		
23.	Net Plant (18 thru 21 less 22)		
24.	TOTAL ASSETS (10+17+23)		

	LIABILTIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
[redacted]URRENT LIABILITIES		[redacted]	
5.	Accounts Payable		
6.	Notes Payable		
7.	Advance Billings and Payments		
8.	Customer Deposits		
9.	Current Mat. L/T Debt		
0.	Current Mat. L/T Debt-Rur. Dev.		
1.	Current Mat.-Capital Leases		
2.	Income Taxes Accrued		
3.	Other Taxes Accrued		
4.	Other Current Liabilities		
5.	Total Current Liabilities (25 thru 34)		
NG-TERM DEBT			
6.	Funded Debt-RUS Notes		
7.	Funded Debt-RTB Notes		
8.	Funded Debt-FFB Notes		
9.	Funded Debt-Other		
0.	Funded Debt-Rural Develop. Loan		
1.	Premium (Discount) on L/T Debt		
2.	Reacquired Debt		
3.	Obligations Under Capital Lease		
4.	Adv. From Affiliated Companies		
5.	Other Long-Term Debt		
6.	Total Long-Term Debt (36 thru 45)		
THER LIAB. & DEF. CREDITS			
7.	Other Long-Term Liabilities		
8.	Other Deferred Credits		
9.	Other Jurisdictional Differences		
0.	Total Other Liabilities and Deferred Credits (47 thru 49)		
QUITY			
1.	Cap. Stock Outstanding & Subscribed		
2.	Additional Paid-in-Capital		
3.	Treasury Stock		
4.	Membership and Cap. Certificates		
5.	Other Capital		
6.	Patronage Capital Credits		
7.	Retained Earnings or Margins		
8.	Total Equity (51 thru 57)		
9.	TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

(3005b) Operating Report for Privately-Held Rate of Return Carriers
Balance Sheet - Data Collection Form
Page 2 of 3

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	110037
<015>	Study Area Name	<015>	Richmond Telephone Company
<020>	Program Year	<020>	2015
<030>	Contact Name - Person USAC should contact regarding this data	<030>	Chris Jacobus
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	610-928-3905
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	cjacobus@icorellc.com

PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS

	ITEM	PRIOR YEAR	THIS YEAR
1.	Local Network Services Revenues	[redacted]	
2.	Network Access Services Revenues		
3.	Long Distance Network Services Revenues		
4.	Carrier Billing and Collection Revenues		
5.	Miscellaneous Revenues		
6.	Uncollectible Revenues		
7.	**Net Operating Revenues (1 thru 5 less 6)**		
8.	Plant Specific Operations Expense		
9.	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10.	Depreciation Expense		
11.	Amortization Expense		
12.	Customer Operations Expense		
13.	Corporate Operations Expense		
14.	**Total Operating Expenses (8 thru 13)**		
15.	Operating Income or Margins (7 less 14)		
16.	Other Operating Income and Expenses		
17.	State and Local Taxes		
18.	Federal Income Taxes		
19.	Other Taxes		
20.	Total Operating Taxes (17+18+19)		
21.	Net Operating Income or Margins (15+16-20)		
22.	Interest on Funded Debt		
23.	Interest Expense - Capital Leases		
24.	Other Interest Expense		
25.	Allowance for Funds Used During Construction		
26.	Total Fixed Charges (22+23+24-25)		
27.	Nonoperating Net Income		
28.	Extraordinary Items		
29.	Jurisdictional Differences		
30.	Nonregulated Net Income		
31.	Total Net Income or margins (21+27+28+29+30-26)		
32.	Total Taxes Based on Income		
33.	Retained Earnings or Margins Beginning-of-Year		
34.	Miscellaneous Credits Year-to-Date		
35.	Dividends Declared (Common)		
36.	Dividends Declared (Preferred)		
37.	Other Debits Year-to-Date		
38.	Transfers to Patronage Capital		
39.	Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40.	Patronage Capital Beginning-of-Year		
41.	Transfers to Patronage Capital		
42.	Patronage Capital Credits Retired		
43.	Patronage Capital End-of-Year (40+41-42)		
44.	Annual Debt Service Payments		
45.	Cash Ratio [(14+20-10-11)/7]		
46.	Operating Accrual Ratio [(14+20+26)/7]		
47.	TIER [(31+26)/26]		
48.	DSCR [(31+26+10+11)/44]		

FCC Form 481
OMB Control No. 3060-0986
July 2013

<010>	Study Area Code	<010>	110037
<015>	Study Area Name	<015>	Richmond Telephone Company
<020>	Program Year	<020>	2015
<030>	Contact Name - Person USAC should contact regarding this data	<030>	Chris Jacobus
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	610-928-3905
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PART C. STATEMENTS OF CASH FLOWS

1.	**Beginning Cash (Cash and Equivalents plus RUS Construction Fund)**		[redacted]
	CASH FLOWS FROM OPERATING ACTIVITIES		
2.	**Net Income**		
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
3.	Add: Depreciation		
4.	Add: Amortization		
5.	Other (Explain)		
	Changes in Operating Assets and Liabilities		
6.	Decrease/(Increase) in Accounts Receivable		
7.	Decrease/(Increase) in Materials and Inventory		
8.	Decrease/(Increase) in Prepayments and Deferred Charges		
9.	Decrease/(Increase) in Other Current Assets		
10.	Increase/(Decrease) in Accounts Payable		
11.	Increase/(Decrease) in Advance Billings & Payments		
12.	Increase/(Decrease) in Other Current Liabilities		
13.	**Net Cash Provided/(Used) by Operations**		
	CASH FLOWS FROM FINANCING ACTIVITIES		
14.	Decrease/(Increase) in Notes Receivable		
15.	Increase/(Decrease) in Notes Payable		
16.	Increase/(Decrease) in Customer Deposits		
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits		
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20.	Less: Payment of Dividends		
21.	Less: Patronage Capital Credits Retired		
22.	Other (Explain)		
23.	**Net Cash Provided/(Used) by Financing Activities**		
	CASH FLOWS FROM INVESTING ACTIVITIES		
24.	Net Capital Expenditures (Property, Plant & Equipment)		
25.	Other Long-Term Investments		
26.	Other Noncurrent Assets & Jurisdictional Differences		
27.	Other (Explain)	PURCHASED GOODWILL	
28.	**Net Cash Provided/(Used) by Investing Activities**		
29.	**Net Increase/(Decrease) in Cash**		
30.	**Ending Cash**		